

Soheil Ashrafi

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Professional Summary

Network Administrator & IT Operations Manager with 10+ years of experience optimizing IT infrastructures and ensuring high availability in enterprise environments. Specialized in LAN/WAN administration, virtualization, and system security with expertise in Windows & Linux servers, Active Directory, Cisco, MikroTik, VMware, and HPE Storage.

Professional Experience

Iran Zamin Bank – IT Operations Manager

Jan 2020 – Present | Tehran, Iran

- Administer 60+ Windows & Linux servers with 100% uptime.
- Implement routing protocols (BGP, OSPF, RIP, PIM, EIGRP).
- Reduced vulnerabilities by 30% and increased performance by 25%.
- Reduced support tickets by 47% via proactive monitoring.
- Negotiated vendor contracts, saving 40%.

Hafez Broker – Network Infrastructure Consultant

2015 – 2017 | Tehran, Iran

- Designed & managed OMS data center for 2000+ concurrent users.
- Installed & configured Active Directory, Exchange, Manage Engine Service Desk.
- Provided full IT support for 50+ employees.
- Linked HQ via MikroTik Wireless Antennas.

Savola Group – Network Operations & Help Desk Specialist

Oct 2017 – Aug 2020 | Tehran, Iran

- Managed Cisco-based network for 500+ users.
- Delivered technical support & LAN maintenance.
- Authored IT documentation and trained users.

BiT Network – Founder & Network Administrator

2009 – 2015 | Tehran, Iran

- Founded & managed a wireless ISP serving 500+ users in Parand.
- Designed & administered full IT infrastructure.

Education

Azad University – Bachelor's Degree in Computer Science (2016 – 2018)

Technical Skills

- Networking: Cisco Routers & Switches, MikroTik Routers, Routing (BGP, OSPF)
- Systems: Windows Server (AD, DNS, DHCP, WSUS), Linux, Microsoft Exchange
- Virtualization & Storage: VMware ESXi, vSphere, HPE SAN Storage
- Security & Monitoring: Fortinet, Cisco ASA, Manage Engine Service Desk
- Wireless & Enterprise Devices: UniFi, Alcatel Lucent, Ubiquiti